

# CONTINUITY SERVICE

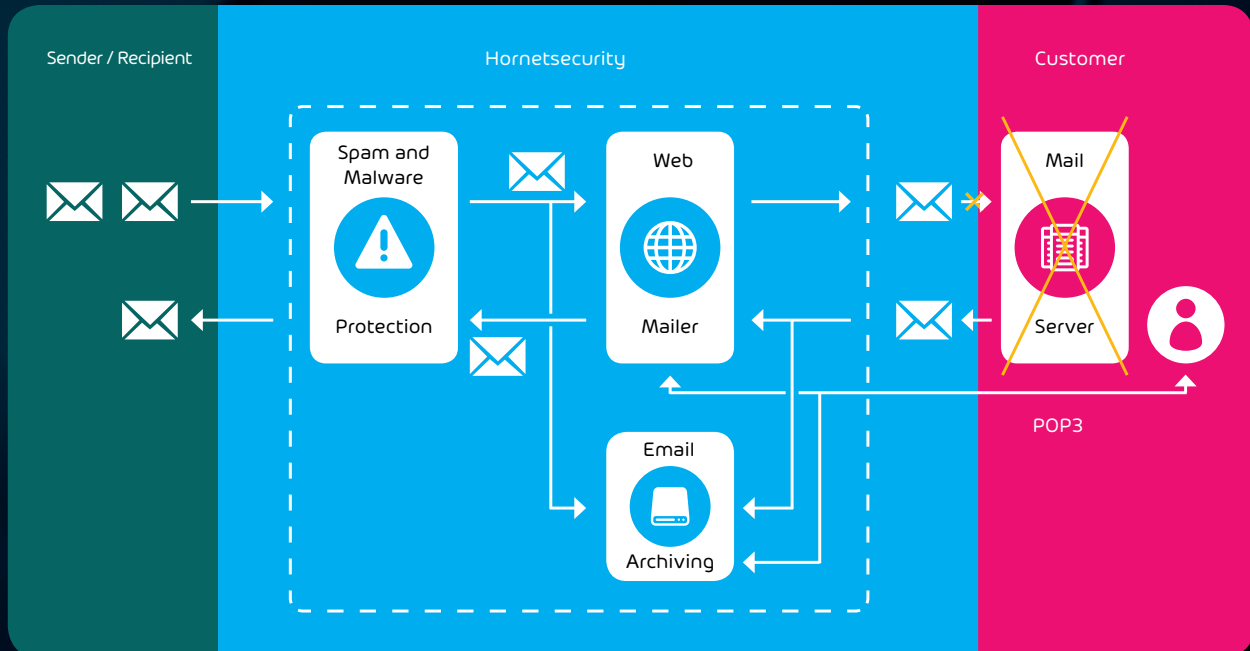
High availability of email traffic for fail-safe and smooth corporate communication.

As the main communication channel for the exchange of data and information, the smooth functioning of email communication is indispensable. In the event of a failure of the company's own mail servers, Continuity Service ensures the continuous availability of email traffic within seconds.

## Protection from:

 Interruption of business operations due to email server failure

## INTEGRATION OF CONTINUITY SERVICE IN THE EMAIL MANAGEMENT SYSTEM



**If the email system fails, the Email Continuity Service is immediately activated within seconds.**

The booking and use of spam and malware protection is required in order to guarantee the functions and efficiency of Continuity Service.

## RELIABLE FEATURES FOR **SMOOTH EMAIL TRAFFIC**:

**Automatic activation:** If the mail server fails, the automatic activation of Continuity Service takes place immediately. The delivery of emails is carried out without interruption by alternative means (POP3/IMAP mailbox or webmail access).

**Continuous access to emails with Webmailer:** Undeliverable emails are provided via a webmail front-end, which can still be used to process and send emails.

**POP3 mailbox:** All emails are available via an alternative mailbox even if the internal email infrastructure fails. Access to the POP3 mailbox is via an email client.

**Backup of the email traffic:** If emails are accidentally deleted or lost due to a failure of the company's email server, a backup of the email traffic is automatically available for 90 days.

**Automatic email data synchronization:** When the customer's email server is available again, Continuity Service automatically compares the existing email data with that of the email server and, if necessary, adds the missing emails.

**Display of already delivered emails:** Users and administrators can see in the control panel which emails have already been delivered after the customer's email servers have been restored.

**Guaranteed server availability of 99.9 percent:** Hornetsecurity guarantees its customers an availability of its Continuity Service of 99.9 percent.

**Selective service provision:** The Continuity Service can also be activated for individual email addresses.

