



“Our employees didn’t notice a thing on migration – they simply stopped getting spam!”

Christoph Wagner, IT manager at Konica Minolta

INITIAL SITUATION

On average, four workdays a month for ongoing adjustments to local spam filters – and employees were still battling spam e-mails on a daily basis. And when the spammers changed their methods and managers at Konica-Minolta hadn’t adapted their filters, employees faced a flood of spam in their inboxes. The input and output were totally out of proportion. But the international company had a range of requirements for a new spam filter solution: multi-language capability, reliable customer support, and a simple, efficient administration tool.

SOLUTION

In addition to a guaranteed spam detection rate of 99.9%, with the Control Panel the managed spam filter service from antispameurope features an efficient administration system. Users can analyze their incoming and outgoing e-mail correspondence, re-send individual messages, or mark e-mails as spam. Administrators can customize spam filter settings and other features – in 17 languages. And if any problems or questions arise, an antispameurope support team is available around the clock.

RESULT

The launch of the antispameurope spam filter service went off without a hitch. The IT manager at Konica-Minolta was impressed with the personal support: “We were thrilled with how quickly and competently they responded to our requests and expectations,” says Christoph Wagner from Konica-Minolta. Even custom adjustments were realized quickly and easily. The company’s objective was to reduce costs while possibly cutting the amount of spam received. The result: the 9-person IT team hasn’t had to worry about spam since the antispameurope spam filter service was launched – along with the over 3,000 users.



KONICA MINOLTA

Industry	Medical and office technology
Product	Managed Spamfilter Service
Company size	36 000 (worldwide)
Website	www.konica-minolta.de